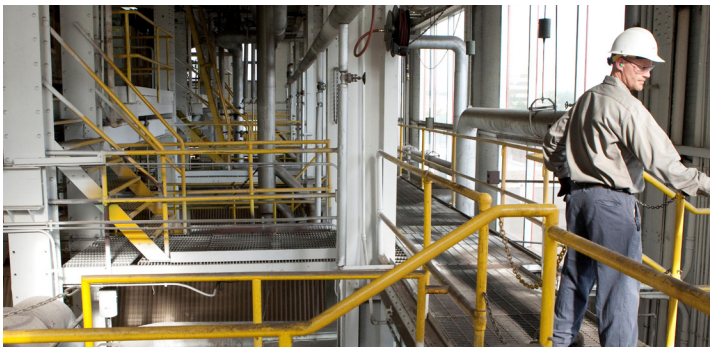


Service overview

Expert support for reliable heat, hot water, and steam system performance

Vicinity Pro**Service** provides responsive expert support to help keep heat, hot water, and steam systems operating safely, efficiently, and reliably.



Vicinity Pro**Service** benefits

- Improve reliability before peak heating season
- Reduce outages, disruptions, and comfort complaints
- Catch small issues before they become costly repairs
- Support safer, more efficient equipment operation
- Extend critical system life and performance

Why Vicinity Pro**Service**?

District energy expertise

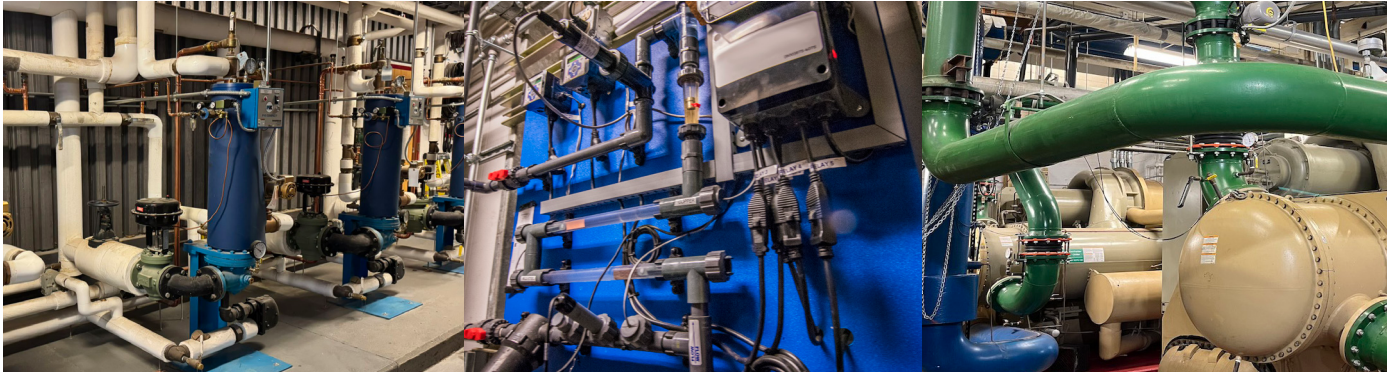
Specialists who understand customer-side equipment and Vicinity's network.

Responsive support

Help for urgent needs plus proactive maintenance planning.

Practical recommendations

Targeted improvements to strengthen reliability, efficiency, and performance.



Emergency services & repairs

Emergency response, service calls, heat and hot water troubleshooting, leak identification, shutdowns, and urgent steam support.



Operations and maintenance

Seasonal tune-ups, inspections, steam trap testing, valve cleaning and repairs, and system turn-ons or shutdowns.



Energy efficiency and system optimization

Domestic hot water review, heat exchanger inspections, pressure reducing valve service, condensate equipment evaluation and beneficial reuse, and insulation checks.



Equipment installation, repair and upgrade

Support for pumps, PRVs, heat exchangers, condensate equipment, heating equipment, steam valves, domestic hot water systems, and insulation.

Proactive service. Practical solutions. Performance you can count on.



Schedule your ProService assessment

Contact your Vicinity account manager or email us at info@vicinityenergy.us today to schedule an assessment, request a quote, or learn more about services available in your market.